

2018

# Refund and Return Policy

## REFUND AND RETURN POLICY

This Refund and Return policy was developed for the purpose of reducing financial and legal risks associated with processing account funding via credit card payment service providers. The company is committed to ensuring its products and services are not used in the pursuit of money laundering and/or terrorist financing activities

The company has the right to unilaterally block any access to private profiles, to suspend any trading activity on accounts, to cancel any credit or debit transaction, or to return money if the source of funds or activity of the Client is or appears to be in conflict with the firms Policy of anti-money laundering and terrorist financing.

The company does not cancel any realised commercial transactions therefore the Company has the right to return money to the sender if within a month following account funding, no transactions have been recorded on the account.

The company has the right, at its discretion, to return funds sent via the payment service provider, whether by debit or credit card or otherwise. The funds will be remitted to the originating bank account only. Under no circumstances will the Company affect any 3<sup>rd</sup> party remissions of funds. The client will be responsible for paying the associated fees and charges in relation to these transactions

Where the Company deems any activity as inappropriate, or in conflict with any of the Company's standard operating procedures and protocols, or where there is direct, indirect, illegal or malicious intention, the Company has the right to exercise its rights under this notice without formal or prior notification to the client.

The company will take all necessary measures to prevent and block both input, and withdrawal by third parties of money from the customer account. Input and output of money from the account can be carried out only by the owner of this account.